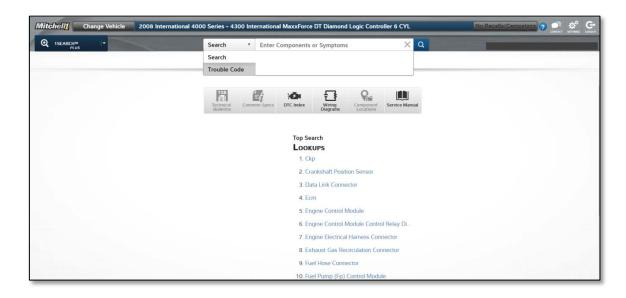


Getting Started with 1Search Plus - TruckSeries

1) 1Search Plus Module

We've added a new module to your Truck Series subscription: Welcome to 1Search™ Plus!

Let's get started. After you select your vehicle, you will automatically be navigated to the 1Search Plus module.

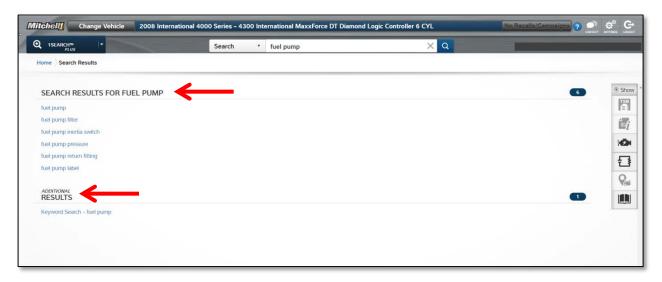


2) Search Results Page

We'll demonstrate how to navigate forward by entering "fuel pump" into the search field.

After entering in the search term (components or symptoms), you'll land on the results page.

- The left column labeled "SEARCH RESULTS FOR ..." is just that the results returned for your search term.
- The returns in the bottom section labeled "ADDITIONAL RESULTS" will navigate you to the Service Manual module and perform a keyword search.



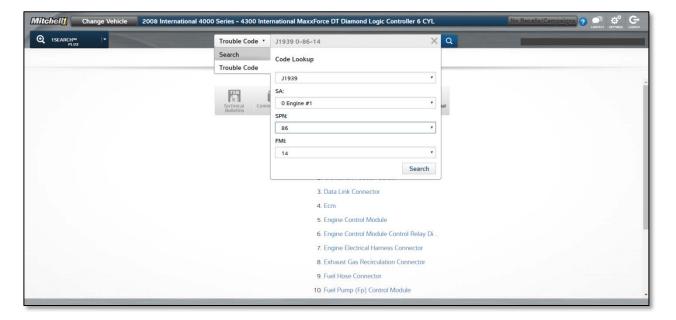
3) Information Returns – Card Page

Click an item under "SEARCH RESULTS FOR..." and information is brought back in a "card" format. Each 1Search Plus card contains a specific data set as labeled in the card. Cards are only returned if there is relevant information behind the card. Click a card to access the related information for the selected vehicle.



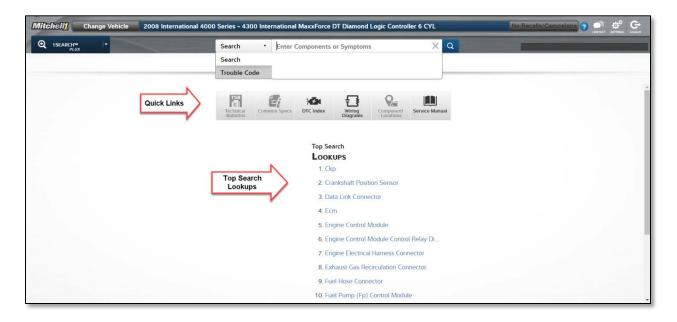
4) Trouble Code Search

This is a separate lookup view, allowing you to look up trouble codes in multiple protocols.



5) Additional New features

- Quick Links Bar: Allows you to quickly navigate to common areas and information
- Top Search Lookups: Dynamic content showing the most popular lookups for components, codes and symptoms for the vehicle you have selected.



6) If you need help

Use the "Contact Us" button in the top right side of your screen to bring up the toll-free 888-724-6742 phone number and links to email our various <u>Customer Support</u> groups including Technical Support, Product Content Support and Customer Account Support.

