



Mitchell1[®]

In your shop, at your side

ProPack[™]
Customer Communication

ProPack helps you stay connected with your customers. This integrated toolbox includes Report Pro, Lube Sticker Pro, and Message Pro. All three modules enhance your customer communications, to help you increase satisfaction, loyalty, and ultimately profits.

Report Pro provides your customers the information they need to understand the work performed and keep them coming back.

- ▶ Enhanced reporting with by-the-job invoicing
- ▶ Customized 'themed' template includes:
 - » Affiliation logos, credit card logos, shop website
 - » QR code to add appointments to smartphones
 - » SocialCRM and other links on PDF export
 - » Configurable coupons
- ▶ Enhanced tech worksheets
 - » Service history by category, timeline and period
 - » User defined colors, fonts, background
 - » Manufacturer branded vehicle inspection sheets
 - » Tire registration



Lube Sticker Pro ensures you never forget to add recommendations to your customer's vehicle, and it never forgets to set the next appointment in your shop management program.

- ▶ Print windshield reminders with your logo
- ▶ Books each customer's next appointments before they leave
- ▶ Accurately predicts when the vehicle should return for service
- ▶ As easy to use as clicking a print button



Supplies Available at:
www.mitchell1supplies.com

Message Pro uses text messaging to connect you to your customers and their smartphones.

- ▶ Send and receive text messages directly from your management repair order screen
- ▶ Choose a canned message or type your own
- ▶ Provides efficient alternative to leaving messages on voice mail
- ▶ No busy signals; get needed approvals/responses sooner



For more information:

Call us: 888-724-6742 | Visit us: www.mitchell1.com
 Or find your local Mitchell 1 sales representative:
www.mitchellrep.com

