Mitchell1®

In your shop, at your side

ProDemand®
Repair Information + Real Fixes

"ProDemand
is the ONE source I need for OEM information and real-world solutions."

It's Time to Get More Efficient.
A single lookup in ProDemand® gets you there.

Things move fast in an auto repair shop. So, you need repair information tools that work as fast and accurately as you do. That's ProDemand.

From your first look under the hood, **ProDemand** helps steer you in the right direction for an accurate diagnosis and faster repair. **SureTrack**®, the diagnostic information set inside ProDemand, delivers Real Fixes based on a database of over 500 million actual repairs completed by professional technicians. Once you've got your diagnosis, it's simple to write an estimate and access all the OEM factory sourced service information to complete the repair.

With the advanced 1Search™ Plus feature, SureTrack information is fully integrated with the OEM information, making your diagnosis and repair as simple as one lookup. You'll quickly find related TSBs, Real Fixes, specifications, component test information, color wiring diagrams, and removal/replace procedures brought back together for ease of navigation. ProDemand offers the most trusted source of complete OEM and real-world information, integrated together, from one provider.

ProDemand helps make your job easier. That's not only efficient, it's just plain smart.

FEATURES TO INCREASE YOUR PRODUCTIVITY

▸ **1Search Plus**
Our latest innovation to improve your information lookup, 1Search Plus returns information in a unique graphical layout aligned with the way a technician thinks about diagnosis and repair. OEM and real-world information are fully-integrated, reducing your navigation time.
All results are returned in more specific categories, leading you directly to the information you want and cutting out the clutter.

▸ **Color Wiring Diagrams**
Trust our industry-leading wiring diagrams to track down circuits quickly and accurately — consistent formatting across all OEMs eliminates guesswork.

▸ **Mobile–Friendly**
Access your repair data right at the vehicle – where you need it most, at no additional cost.

▸ **Latest TSBs**
Never miss a TSB! Access the most accurate and up-to-date database of TSBs available, most delivered within one month of publication by OEM.
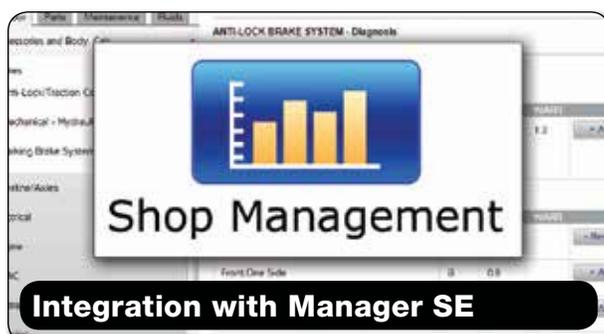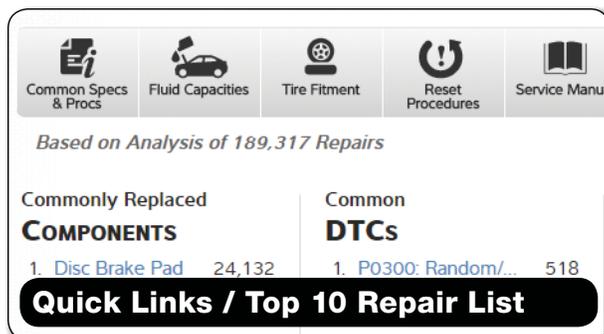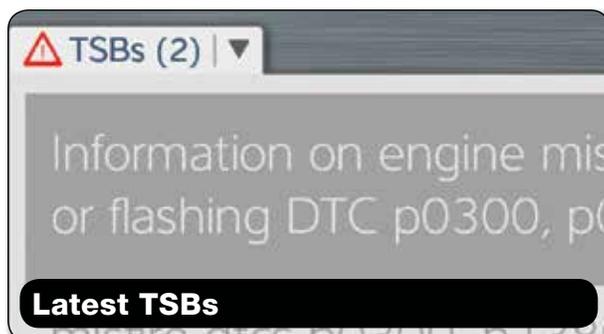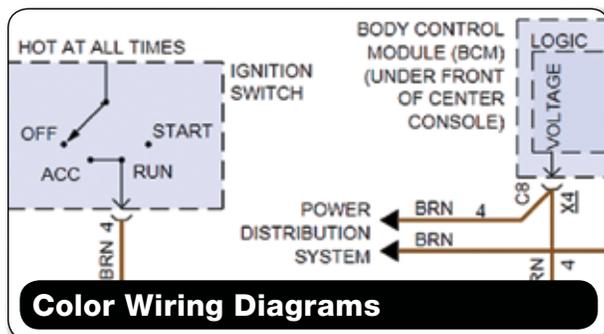
▸ **Quick Links**
Speed up your searches even more with a Quick Links menu that takes you directly to the most commonly sought information in ProDemand, including fluids, tire fitment, wiring diagrams, component locations, DTCs and TSBs.

▸ **Top 10 Repair List**
Get a jumpstart to an accurate diagnosis with the "Top 10 Repairs" dashboard. With every lookup in ProDemand, you see the most common components, codes, symptoms and lookups for your current vehicle.

▸ **Estimating Integrated with Manager™ SE**
Build accurate, profitable estimates quickly and easily with the only OEM repair information system integrated with the industry's most trusted shop management system.

1Search Plus

Color Wiring Diagrams

Latest TSBs

Quick Links / Top 10 Repair List

Integration with Manager SE

SURETRACK
THE ULTIMATE DIAGNOSTIC RESOURCE

SureTrack is the auto repair industry's most comprehensive source of expert knowledge for professional technicians, and it's included at no additional cost with your ProDemand subscription. Combining real-world diagnostic experience with repair timesavers and powerful diagnostic tools, SureTrack helps you diagnose and repair vehicles more accurately and efficiently than ever before.

▸ **Integrated with Repair Information**
   OEM and real-world content are provided at the same time, delivering all your answers in one place.

▸ **Common Repair Procedures**
   Start your diagnosis with repair procedure graphs that guide you to the most likely parts failure for the specific vehicle model, mileage and symptoms.

▸ **Real Fixes**
   Find the fix with expert-based knowledge captured from over 500 Million completed repairs and real-world tips from professional technicians.

▸ **Component Test Information**
   Component operation, location, best test location, connector end views and test procedures provide all the information needed to verify the component is operating properly or failing.

▸ **ProView - Cause & Fixes**
   Graph shows the relationship between codes and symptoms to components, making it easier to diagnose multiple codes returned together.

▸ **Community of Technicians**
   You are likely not the first person to come across that difficult-to-diagnose code or symptom. Use the community as a collaborative tool to ask a question to automotive experts and receive answers (often in a few minutes) to help you move forward.

▸ **Known Good Waveforms**
   The industry's largest library of waveforms to compare your test results to known good values.

Common Repair Procedures - Based on 131 Repairs
- Air Intake
- Airflow Sensor
- PCV Valve
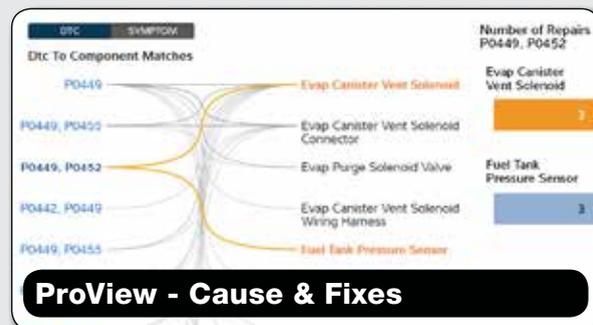
Common Repair Procedure

Real Fix – P0562 ✔ Fixed It!
2006 > CHEVROLET > TAHOE
DTC P0562 System Voltage Low

Circuit Description

The engine control module (ECM) monitors the

SureTrack Real Fix

ProView - Cause & Fixes

In your shop, at your side

MORE FROM MITCHELL 1

**Complete information tools
to drive efficiency and profits**

Manager™ SE — The industry standard for shop management, helping mechanical shops streamline workflow and track activity from estimate to invoice. With the largest choice of electronic parts catalogs (including tires), an interactive Work-in-Progress dashboard and over 180 integrated reports, Manager SE provides a 360-degree view of the entire operation so you can manage every aspect of your business more efficiently and profitably.

Mobile ManagerPro — Unleash the power of your shop management system with fully-wireless functionality that lets you start multi-point inspections, estimates and repair orders right at the vehicle. You'll have access to all the features of Manager SE, along with vehicle photos, team chat, customizable canned inspection checklists, and more.

SocialCRM — Grow your business with state-of-the art shop marketing tools and a personal marketing support agent who will help customize and manage your campaigns for maximum success. Services include targeted promotions, verified consumer reviews, customer engagement programs, mobile-friendly email campaigns and social media marketing. Our LocalSearch service adds a professional business website and premium features to help make your business more visible online.

TruckSeries — The industry's only comprehensive repair information software suite of its kind available for Class 4-8 trucks, giving you a one-stop, all-makes data resource with scalable wiring diagrams, digital pictures, DTC-to-diagnostics, mechanical labor estimating, and so much more. With a single login, TruckSeries delivers the quickest access to all the repair information resources you need to repair trucks accurately and efficiently.

Mitchell **1** 100th

A CENTURY OF INNOVATION

AND STILL ACCELERATING

For more information:
Call us: 888-724-6742 | Visit us: www.mitchell1.com/prodemand
Or find your local Mitchell 1 sales representative: www.mitchellrep.com