

Wrong Vehicle Displays in Catalog

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Symptom: Vehicle loaded into parts catalog does not match vehicle sent from Manager SE.

Solution: Vehicle needs to be re-qualified. 1. Save VIN if used. Manually change vehicle's Year Make and Model using drop down menus to a different vehicle. Save changes when prompted. 2. Go to a different Window (order tab) and go back to the same customer/vehicle. 3. Go to the Vehicle tab. Manually select the correct YMM, engine size, etc. or enter VIN and decode. 4. The vehicle should now load properly into the parts catalog. By: David Craig

Posted by: [Mitchell 1 Email Support](#) - Tue, Oct 21, 2014 at 12:17 PM. This article has been viewed 1346 times.

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