

Manager Crashes when using drop down selection on Technician

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Problem: In the labor item edit window, clicking the down arrow to select a technician crashes Manager without any error.

Versions affected: 5.9.x, 6.4.x

Solution: Issue is caused by Comcast Constant Guard software by Xfinity. The program can either be removed or configured to work with Manager. Mitchell1 is not responsible for configuration of third-party software.

Posted by: [Mitchell 1 Email Support](#) - Thu, Feb 21, 2013 at 4:17 PM. This article has been viewed 1960 times.

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