

Snap-On Hardware System Requirements - January 2018

Article Number: 580 | Rating: Unrated | Last Updated: Wed, Jan 10, 2018 at 12:36 PM

Hardware and Software System Requirements for working with Snap-On Software: Attention Windows XP & Vista Users: See this article <http://mitchell1.com/knowledgebase/news.php?id=7> for more information on the discontinuation of support for these operating systems.

ShopKey5(DVD)		
Component	Minimum System Requirements	Recommended
CPU	1.5 GHZ	2.4 GHz
Operating System*	Windows XP 32-bit; Windows Vista & Windows 7, 32 or 64 bit (Latest service packs)	
Memory	1.0 GB	2.0 GB
Hard Drive	120 GB free space	200 GB
Optical Drive	Dual layer DVD Drive	
Floppy Drive	3.5 Floppy drive required for version 5.8.1 or older	
Network	3com or Intel Network Adapters.	
Input Device	Keyboard and Mouse	
Monitor	Minimum Supported Resolution 1024 x 768	
Ports	USB ports	
Printer	Black and White, or Color Printer. All latest drivers installed.	
Internet	**Internet connection required to install 5.8.2 if no floppy drive	
Service Writer/SK Shop Management (5.9)		
Component	Minimum System Requirements	Recommended
CPU	2.0 GHZ	2.5 GHz
Operating System*	Windows XP 32-bit; Windows Vista & Windows 7, 32 or 64 bit (Latest service packs)	
Memory	1.0 GB	2.0 GB
Hard Drive	10 GB free Space	
Optical Drive	Dual layer DVD drive	
Floppy Drive	3.5 floppy drive	
Network ¹	Wired connections only. Peer-to-peer Workgroups; not Domains	
Input Device	Keyboard and Mouse	
Monitor	Minimum Supported Resolution 1024 x 768	
Ports	USB ports	
Printer	Black and White, or Color Printer. All latest drivers installed.	

Backup	2GB backup device.	Mitc
Internet	**Internet connection required to utilize catalogs and to install	
Â	Â	
SK Shop Management SE (6.x/7.x)		Â
Component	Minimum System Requirements	Rec
CPU	2.2 GHz Dual-Core Processor	2.2
Operating System*	Windows 7, Windows 8, Windows 10, and Windows Server 2012 (Latest service packs applies to all)	
Memory (RAM)	4 GB for Host;Â 2 GB for Workstation	
Hard Drive	20 GB of available hard disk drive space	
Optical Drive	DVD Drive	
Floppy Drive	Not required	
Network ¹	Wireless connections OK;Â Peer-to-peerÂ Workgroups OK; D... not supported	
Input Device	Keyboard and Mouse	
Monitor	17" Monitor @ Minimum Resolution 1024 x 768	
Ports	USB ports	
Printer	Black and White, or Color Printer. All latest drivers installed	
Backup	4 GB backup device.	
Internet	Broadband*** Internet Connection Required	
Â	Â	
ShopKey5.com/Medium-Truck.net/Tractor-Trailer.net		
Component	Minimum System Requirements	
CPU	1.5 Ghz	
Operating System*	Windows 2000, Windows XP, Vista, Windows 7.	
Memory	1.0 GB	
Hard Drive	250 MB for cache files	
Network	3com or Intel.	
Input Device	Keyboard and Mouse	
Monitor	Minimum Supported Resolution 1024 x 768	
Printer	Black and White, and Color Printer. Latest drivers must be ins	
Internet	Broadband*** Internet Connection Required	
Browser	Internet Explorer 7 or higher	Â
Â	Â	Â
ShopKeyPro.com / Truck Labor / TruckSeries		Â
Component	Minimum System Requirements	Rec
CPU	1.5 Ghz	2.4
Operating System*	Windows XP 32-bit; Windows Vista, Windows 7, Windows 8, Windows 10, and Windows Server 2012Â ¹ Standard or Datacenter editions, 32 or 64 bit (Latest service packs applies to all)	Â
Memory	1.0 GB	Â
Hard Drive	250 MB for cache files	2.0
Network	3com or Intel.	Â
Input Device	Keyboard and Mouse	Â
Monitor	Minimum Supported Resolution 1024 x 768	Â

Â

* Older Windows Server platforms (Server 2003, 2008) are not supported at this time. Virtual environments or Windows emulation are also unsupported.Â

** Applies to leased product only. Ownership requires floppy drive.

*** Broadband connections are defined as Cable Internet, DSL 1.5 Mbps or higher, or T1 and higher connections. Satellite and wireless connections are generally not advisable.

Â¹Active Directory/Domain environmentsÂ are not supported; only peer-to-peer workgroups.Â Windows Server 2012 Foundation and Essentials are not supported and both versions come with the Domain Controller feature of Windows Server in a state where you cannot disable it.

The minimum requirements listed above apply to the current set of applications; they may not be compatible with future software releases. Please note the majority of Snap-On applications require administrator-level privileges. Attempts to limit user permissions may result in incorrect program function. If you have any questions, or for the most current information, please contact Technical Support at 888-724-6742.

Posted by: [Mitchell 1 Email Support](#) - Thu, Dec 6, 2012 at 3:08 PM. This article has been viewed 24650 times.

Online URL: <https://mitchell1.com/knowledgebase/article.php?id=580>