

QuickBooks Integrator Tips

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Jebediah's QBI Protips: Here are some quick tips regarding the Quickbooks Integrator that may help resolve some of your calls. License exceeded message: simply go to Webadmin tool, locate customer and click Expire all Sessions & Expire all machines. Ask them to Synchronize again (after them possibly saving account number) and see if problem persists. Other known causes of this include: - Closing Sync window before it finishes - Avast Anti-virus - No active license for QBI in WebAdmin under Products and Applications If this does not resolve the issue then place a call back for the customer in the Quickbooks callback queue. If the customer gets an ODBC error when trying to Synchronize QBI.. Then it's a 3031 error and you should be able to run the fix from managerfiles.com without assigning it to the QBI call back queue. If a customer would like to know more about the Integrator, have them go to: www.m1qbi.com Please note: QuickBooks Integrator **is no longer being sold**; however, we do providing accounting integration through The Back Office: <http://www.mitchell1backoffice.com/>
Posted by: [Dan J](#) - Fri, Oct 19, 2012 at 11:23 AM. This article has been viewed 1794 times.

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