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Symptom: Your network configuration is using UNC which is not supported by Management Systems.

Product:

OnDemand5 Manager/Manager Plus MU, SK5 Service Writer/Management MU.

Solution: When installing a workstation a drive must be mapped to the host share. Browse for the setup through the mapped drive. Installing by browsing through network neighborhood will not work.

If you receive this message when navigating through the mapped drive, it is most likely due to Windows User Account Control (UAC). UAC must be disabled on Windows Vista & 7 for installation to complete.

Posted by: [Dan J](#) - Wed, Sep 12, 2012 at 7:11 PM. This article has been viewed 3508 times.

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