

## HP Smart Web Software

Article Number: 421 | Rating: Unrated | Last Updated: Thu, Apr 9, 2015 at 9:34 AM

Symptom: Software conflict with SVG Viewer and the "HP Smart Web Software" being installed with new computers or found online as a download. The wiring diagrams print out on 1\2 the sheet of paper, the print out looks like a screen shot with the SVG header and parts of the background of the desktop. **PER HP Support:** The description of the software HP Smart Web Printing is a simple, powerful and free tool to make it 100% easy to print content from web pages once you download the tool (which only works in Internet Explorer 6.0 and higher) you use to easily toggle the software on or off via "ctrl+shift+s". (Using your mouse you then select the precise text you want to print. This text or graphics is then held in a "clip book" displayed on the side of your web browser, for easy printing.) You can Disable the Software but that will not fix the Issue.

Versions Affected:

OnDemand5/Shopkey5 Web Products.

Solution:

Un-install the **HP Smart Web Print** software from the Add/Remove Programs. Close and Open the web browser and test the wiring diagrams.

Posted by: [Dan J](#) - Thu, Jul 26, 2012 at 5:58 PM. This article has been viewed 8334 times.

Online URL: <https://mitchell1.com/knowledgebase/article.php?id=421>