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Symptom: Your network configuration is using UNC which is not supported by Management Systems.

Product:

OnDemand5 Manager/Manager Plus MU, SK5 Service Writer/Management MU. Solution: When installing a workstation a drive must be mapped to the host share. Browse for the setup through the mapped drive. Installing by browsing through network neighborhood will not work. Additionally, in Windows Vista & 7, the User Account Control (UAC) must also be disabled during installation, or it will cause this message despite the use of a mapped drive.

Posted by: [Dan J](#) - Thu, Jul 26, 2012 at 5:16 PM. This article has been viewed 1717 times.

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