

Recommendations Unable to Be Saved

Article Number: 388 | Rating: Unrated | Last Updated: Thu, Apr 9, 2015 at 9:00 AM

Symptom:

Recommendations on the 'vehicle' screen won't save when adding a 'note' that has a space at the beginning of the sentence.

Versions Affected:

Manager/Manager Plus, Shopkey Service Writer/Management (all versions).

Solution:

Â Go to **Setup > Standard Descriptions > Notes**. Make sure there is no 'space' at the beginning of the note you are having an issue with. When verified, go back and try and add the note again.

Posted by: [Dan J](#) - Thu, Jul 26, 2012 at 4:44 PM. This article has been viewed 1279 times.

Online URL: <https://mitchell1.com/knowledgebase/article.php?id=388>