

Mail Merge Instructions

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Instructions for performing a Mail Merge with your shop management database and Word. This allows for customized followup efforts with customer, vehicle and service history information appearing in the letters generated.

Please refer to the document below under Attachments for details: NOTE: Tech Support cannot assist with questions regarding configuring or installing these third-party programs; it is up to the user to possess the skills required or to secure this expertise locally.

Posted by: [Tim McDonnell](#) - Thu, May 31, 2012 at 2:34 PM. This article has been viewed 8192 times.

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