

## SureTrack Individual Account Creation (without ShopkeyPro Subscription)

Navigate to [www.ShopkeyPro.com](http://www.ShopkeyPro.com) and select Login at the top left:

The screenshot shows the ShopKey Pro website homepage. At the top left, there is a dark blue button labeled "LOGIN". A yellow arrow points to this button. In the top right corner, there is a "BUY NOW" button and a "SHOPKEYPRO" logo. Below the navigation bar, there are several promotional banners. One banner is titled "VINTAGE" and features an image of a car's grille. Another banner is titled "SERVICE MANUAL" and features an image of a book. Below these banners, there are three columns of text. The first column is titled "ShopKey5.com Users:" and contains a link to "Get to Know ShopKey Pro". The second column is titled "Diagnostic Estimates in ShopKey Pro" and contains a link to "More Info on Updates". The third column is titled "About ShopKey Pro" and contains a link to "More Information".

From the login page, click the link that states “Create a new Individual Account”:

The screenshot shows the ShopKey Pro login page. The page has a white background with a grey border. At the top, the word "Login" is displayed in a large, light blue font. Below this, there are two input fields: "Username" and "Password". Below the "Password" field, there is a link that says "Forgot password? Click here to reset.". Below this link, there is a "Remember username" checkbox. Below the checkbox, there are two buttons: a dark blue "Login" button and a light grey "Cancel" button. At the bottom of the page, there is a link that says "Create a new Individual Account". A yellow arrow points to this link.

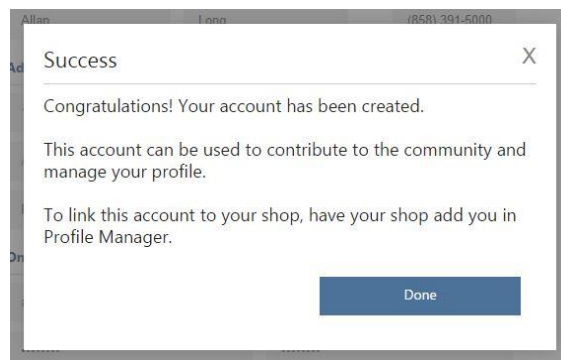
Enter all the required account information, making sure the email address AND username are unique to SureTrack (meaning they have not been used to create a SureTrack account before):

The screenshot shows a 'Create New Account' form with the following sections:

- Email:** A single text input field labeled 'Email Address\*'. A yellow arrow points to this field with the text 'UNIQUE!'.
- Name:** Three text input fields: 'First Name\*', 'Last Name\*', and 'Phone Number'.
- Phone:** A single text input field labeled 'Phone Number'.
- Address:** Four text input fields: 'Address Line 1', 'Address Line 2', 'City\*', and 'State\*'. A 'Zipcode' label is positioned to the right of the 'State\*' field.
- Online Profile:** Three text input fields: 'Username\*', 'Password\*', and 'Retype Password\*'. A yellow arrow points to the 'Username\*' field with the text 'UNIQUE!'.

At the bottom of the form are two buttons: 'Cancel' and 'Create'.

You have now successfully created a SureTrack Account. Next you will need to log into [www.ShopKeyPro.com](http://www.ShopKeyPro.com) with your newly created Username and Password:



Once you log back into [www.ShopKeyPro.com](http://www.ShopKeyPro.com) with your newly created credentials, you'll be prompted to select and answer three security questions...this is to help us identify you in case you forget your password:

Setup Security Questions

Select three security questions below. These questions will help us verify your identity should you forget your password.

Question 1: Choose a question...

Question 2: Choose a question...

Question 3: Choose a question...

Cancel Submit

The next window will be your Individual Technician Profile used when you post to the SureTrack Community. This is where you will need to Activate your profile with the use of a Snap-On Diagnostics provided Authorization Key. The Account Expiration Date will auto-populate once you have completely filled out your Technician Profile and have clicked "Save":

Technician Profile Manager

al0514@gmail

Activation Mode

Authorization Key Account Expiration Date

Authorization Key\*

Personal Profile

First Name: Allan

Last Name: Long

Email Address: thelongfamab@gmail.com

Confirm Email Address: thelongfamab@gmail.com

Rank: New Member

Select an Avatar

User Profile

Expert Subscriptions

Communication

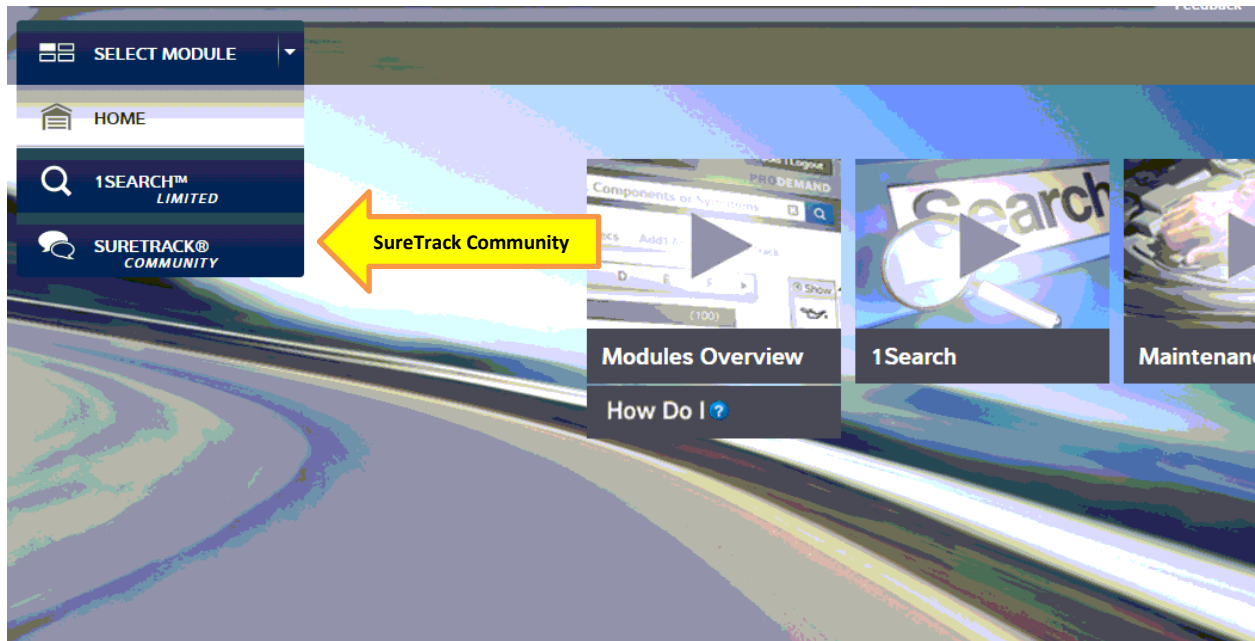
Cancel Save

Authorization Key

Once Authorization Key and all required fields are complete...click "Save".

Click Save

Once your Authorization Key is activated and saved, you will have full access to the SureTrack Community through the "Home" menu in ShopKeyPro:



Once in SureTrack you will have full access to the Latest Activity, your own Activity, Ask the Experts, and Enter a Tip:



Tip 2013 Cadillac Escalade EXT Premium 6.2L Eng

Title\*

Content\*

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Attach Files

Enter a tip simply by clicking the "Enter a Tip" tab from within the SureTrack Community.