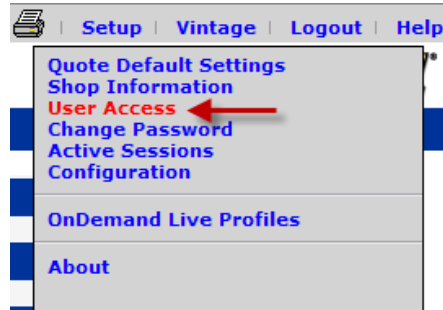


Instructions for Clearing OnDemand5.com password

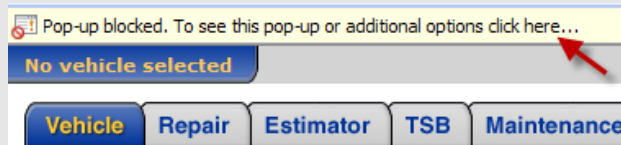
TO BEGIN: Login to OD5.com and then navigate to the YMM screen as usual.

Step 1: Click on **Setup** and select **User Access** as shown:

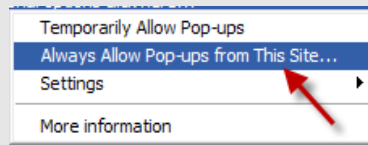


NOTE: If your IE pop-up blocker is disabled or Ondemand5.com has already been added to the list of websites that are allowed to display pop-ups, skip to step 3:

Step 2a: Click on the tan pop-up blocker information bar

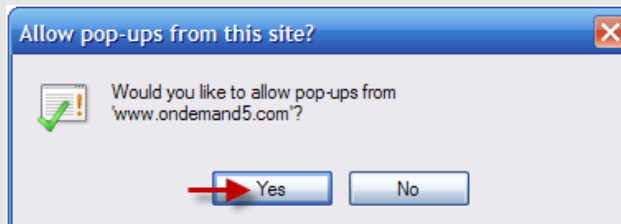


Step 2b: Select 'Always Allow Pop-Ups from This Site...'



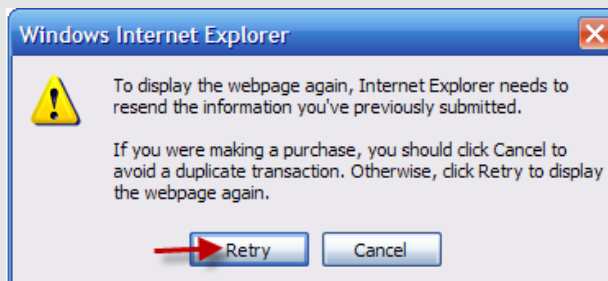
NOTE: 'Temporarily Allow Pop-ups' option will not work for our purposes.

Step 2c: Click on 'Yes' to allow pop-ups from www.ondemand5.com?



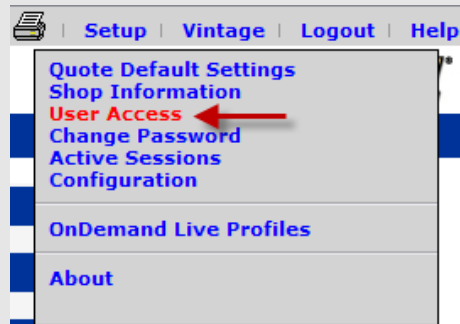
It is now necessary for the IE browser to re-load the website with these settings...

Step 2d: Click on Retry to request the browser re-load the website

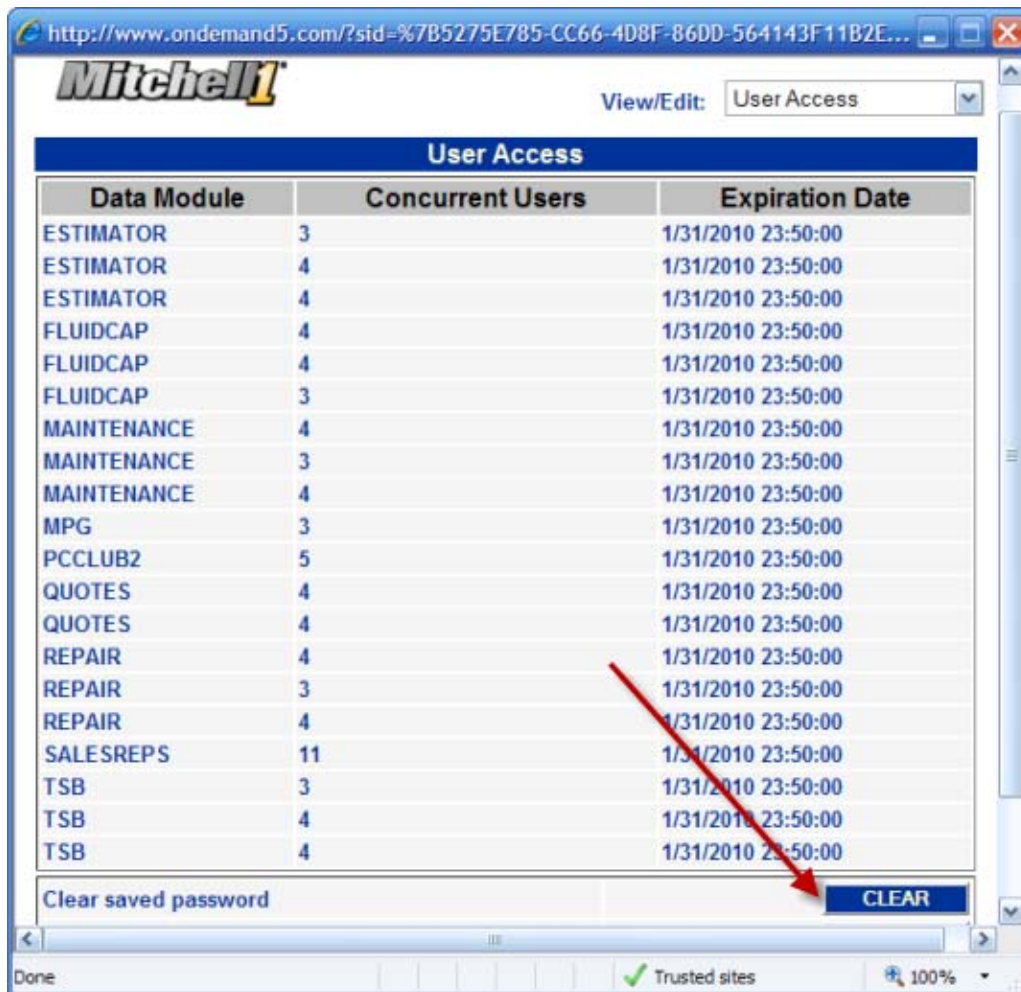


Instructions for Clearing OnDemand5.com password

Step 2e: Click on **Setup** and select **User Access** as shown:



Step 3: Click on the **Clear** button for Clear saved Password



A screenshot of the Mitchell1 User Access page in a browser. The page title is "User Access" and the "View/Edit" dropdown is set to "User Access". The table below shows user access settings for various data modules. A red arrow points to the "CLEAR" button at the bottom right of the page.

| Data Module | Concurrent Users | Expiration Date |
|-------------|------------------|--------------------|
| ESTIMATOR | 3 | 1/31/2010 23:50:00 |
| ESTIMATOR | 4 | 1/31/2010 23:50:00 |
| ESTIMATOR | 4 | 1/31/2010 23:50:00 |
| FLUIDCAP | 4 | 1/31/2010 23:50:00 |
| FLUIDCAP | 4 | 1/31/2010 23:50:00 |
| FLUIDCAP | 3 | 1/31/2010 23:50:00 |
| MAINTENANCE | 4 | 1/31/2010 23:50:00 |
| MAINTENANCE | 3 | 1/31/2010 23:50:00 |
| MAINTENANCE | 4 | 1/31/2010 23:50:00 |
| MPG | 3 | 1/31/2010 23:50:00 |
| PCCLUB2 | 5 | 1/31/2010 23:50:00 |
| QUOTES | 4 | 1/31/2010 23:50:00 |
| QUOTES | 4 | 1/31/2010 23:50:00 |
| REPAIR | 4 | 1/31/2010 23:50:00 |
| REPAIR | 3 | 1/31/2010 23:50:00 |
| REPAIR | 4 | 1/31/2010 23:50:00 |
| SALESREPS | 11 | 1/31/2010 23:50:00 |
| TSB | 3 | 1/31/2010 23:50:00 |
| TSB | 4 | 1/31/2010 23:50:00 |
| TSB | 4 | 1/31/2010 23:50:00 |

Clear saved password

Step 4: Click on **OK** to complete the process of removing the stored password.

