

Mitchell1 Manager/ManagerPlus

O'Reilly FirstCall Electronic Parts Ordering Installation

Requirements

Mitchell 1 Manager/ManagerPlus version 5.9. Ideally, the shop should be using Windows 2000 or XP and the Network must have connectivity to the Internet. The Internet connection should be a broadband connection (dial-up can work if broadband is not available).

Medium

The FirstCall catalog is entirely Web based and requires no installation. Users that wish to have the catalog configured should contact O'Reilly Installer Support at 1-800-934-2451.

Functionality

Provides fast part lookups using category/sub-category, job lists, part number, description look-up, and keyword searches.

Enabling FirstCall Catalog Functionality

The FirstCall catalog functionality is turned on by using Ctrl + Alt + F on the front screen and must be done prior to configuring a vendor record. The catalog is accessed from the FirstCall button on the Order screen.

Vendor Setup

The user must first create a vendor record in Mitchell 1 Manager by clicking on Setup/Vendor Setup. Use the Setup menu item from the top of the screen, not the Setup button. Once the vendor record is created, click on Setup Link and choose "Setup FirstCall Link". The FirstCall credential as displayed to the right will appear. Fill out the appropriate values.



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Getting started: Turning on the FirstCall Catalog

From the management system home screen, select Setup / Special Maintenance > Toggle Catalog Availability Set the radio button to 'On' for FirstCall as shown in below, then click Save & Exit.

Vendor Setup Form Fields:

- Code: ANY CODE
- Vendor Type: Parts Distributor
- Name: Your New Vendor Record
- Contact: Tim McDowell
- Address: 123 Main Street
- Zip: 92098 City: Lakewood State: CA
- Phone Number: 619-555-1212 Ext: 788
- Fax Number: 619-555-6786 Ext:
- Account Class: Parts Revenue (Account)
- Terms:
- Limit: 0.00
- Comments:

Code	Vendor Name
0106	Alt Auto Wrecking
62	AMERICAN BRAKE SUPPLY, INC.
136	American Tire
96	AMERICAN TURBINE
13	ANYTIME TOWING
11	ARICE ENTERPRISES
0111	Arizona Speed and Marine
0013	ASI Enterprises
06	ASSOCIATED TRUCK & BRAKE SUPPLY
03	ATK
COH	Atlas Glove
101	ATSCD

Sort By: Code Vendor Name

Buttons: Add (highlighted), Edit, Delete, Ok

Toggle Catalog Availability

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Aftermarket Catalog Support

Catalog	Availability
ACDelco	<input type="radio"/> Off <input type="radio"/> On
ACL	<input type="radio"/> Off <input type="radio"/> On
Activant	<input type="radio"/> Off <input type="radio"/> On
eStore	<input type="radio"/> Off <input type="radio"/> On
FirstCall	<input type="radio"/> Off <input checked="" type="radio"/> On
NAPA	<input type="radio"/> Off <input type="radio"/> On
Neopat	<input type="radio"/> Off <input type="radio"/> On
ShopCAT	<input type="radio"/> Off <input type="radio"/> On
WISE Connect	<input type="radio"/> Off <input type="radio"/> On
WorkPac	<input type="radio"/> Off <input type="radio"/> On

Buttons: Cancel, Save & Exit

Link Type Selection

Once the vendor record is created (or you have selected an existing vendor record,) click on Setup Link and choose "Setup FirstCall Link".

Link Type Selection

Please select one of the following Link types and press Ok:

Setup FirstCall Link (selected)

Buttons: Cancel, OK

Vendor Information Screen

The FirstCall credential page displayed below will appear. Fill out the appropriate values and click OK. See the Credentials section discussed on page 2.

Exit the Vendor Setup screen. You are now ready to use the integrated FirstCall catalog from your Mitchell 1 management system. Open any estimate, ro, or invoice from the system and click on the FirstCall button as shown.

FirstCall Vendor Information

Vendor Information

Code: FC Vendor Name: FirstCall

Vendor Provided Information

Vendor: Seller Id:

User Name: User Password:

Group Name: Use Activant for Lookups Use SDT eStore for Lookups

Buttons: UnLink, Cancel, OK



Web Site: Mitchell1.com

